FAQ: What happens to my Emory email after my exchange?

How long will I have Emory accounts after graduation or completion of my exchange?

Emory accounts of students whose official graduation dates are May and August will close in October of that same year; those with December dates will close in May of the subsequent year. You will receive a warning message directly to their @emory.edu account from University Technology Services that looks like this during the month prior to the cancellation of accounts:

From: Emory University Identity Management Team [do_not_reply@emory.edu]
Sent: Monday, September 23, 2013 12:21 PM
To: EUVACCTDELETE-L@LISTSERV.CC.EMORY.EDU
Subject: Warning - Emory University accounts to be canceled

Your Emory computing accounts are scheduled to be canceled on October 18, 2013.

Emory records indicate you are no longer eligible for these accounts.

This cancellation of accounts does *not* include:

* Emory Healthcare accounts
* OPUS access

All other Emory University accounts will be canceled.

You need to take immediate action to avoid the cancellation, even if you believe there has been an error. Contents of accounts that are deleted in error may not be able to be recovered, so please take action if you believe there is an error.

To report an error or receive additional help, go to it.emory.edu and click University Service Desk under Quick Links and follow the instructions, or contact the UTS Service Desk at 404-727-7777.

How can I archive emails before the account is closed?

If you have important e-mails in the Emory e-mail account, export the Inbox to a .PST file within Outlook. Find the instructions here.

Will my library access close after graduation?

Your GBSNET and library accounts close approximately one month after you graduate or complete your exchange. This is due to database licensing restrictions. For assistance with Library information (database passwords, etc.), visit this webpage: http://business.library.emory.edu/communities/alumni or contact the Business Library via this web form: http://business.library.emory.edu/communities/alumni/ask-alumni-librarian or at this e-mail address: GBSAskAlumniLibrarian@emory.edu.